



## **Servicing requirements of pre-1980 gas appliances**

A prohibition order was gazetted in July 2013 banning the sale, hire or use of pre-1980 Natural Gas appliances to the coastal supply area as shown on the [ERA website](#). The prohibition order means that it is an offence to offer for sale, hire, continue to use, install or service a pre-1980 Natural Gas appliance unless it has been assessed as compatible with the changed gas being supplied and a letter (example attached) has been issued by EnergySafety, stating it may continue to be used.

Where a letter stating an appliance may continue to be used and/or is safe for use on the changed gas, the appliance may remain in service at the address where registered whilst it is maintained in good safe working order. The appliance may be serviced and repaired as necessary to maintain it in good working order, but the appliance may not be sold, hired, relocated or reinstalled at another property.

Building and Energy recommends that before consideration is given to service a pre-1980 gas appliance, the owner and/or gas fitter seriously consider the viability of servicing the appliance, taking into account the appliance is over 30 years old.

Before attending site the gas fitter should ask the customer if they believe the appliance to be pre-1980. If it is, was it registered with the Gas Appliance Rectification Programme and do they have a letter stating it is compatible or safe to use with the changed gas? If the customer states they have the letter, the gas fitter may schedule and carry out the service but should sight the letter before doing the work.

Where a customer believes that an appliance is pre-1980 and was not registered, or is not sure if an appliance was registered with the Gas Appliance Rectification Programme, the owner, person requesting the work, or gas fitter should obtain as much information as possible including:

- make and model of the appliance;
- date of manufacture;
- serial number;
- AGA approval number;
- details of the AGA badge (refer samples on next page);
- original owner's manual or brochure; or
- original invoice.

In some cases additional information may also be obtained from the appliance manufacturer.

Forward as much information as possible, including a photo of the appliance, to [gas@dmirs.wa.gov.au](mailto:gas@dmirs.wa.gov.au) or post to Locked Bag 14, Cloisters Square, WA, 6850. Building and Energy will, in most cases, be able to do a desktop assessment based on the information available and provide an assessment outcome and advice on what action is required. In some cases further investigation may be required before any outcome is reached.

Where it is deemed that an appliance is compatible with the changed gas, Building and Energy will provide a letter stating the appliance is compatible and the information added onto the database. Where an appliance is not compatible the prohibition order stands and the appliance must be disconnected from the gas supply.

## AGA approval badge



Most appliances with this badge should have been replaced or serviced with a letter sent to the owner from Building and Energy, stating the appliance may continue to be used and/or is safe for use on the changed gas.

Prior to early 1972



Most appliances with this badge should have been replaced or serviced with a letter sent to the owner from Building and Energy, stating the appliance may continue to be used and/or is safe for use on the changed gas.

1972-1975



Most appliances with this badge are compatible with the changed gas. Where an appliance with this badge has been deemed compatible with the changed gas, the owner should have received a letter from Building and Energy stating the appliance may continue to be used and/or is safe to use on the changed gas.

*Superseded AGA Badge*

July 1975 – June 1996



All appliances with this badge are compatible with the changed gas.

July 1996 – onwards



Enquiries: Ian Gill  
Telephone: 6251 1900

NAME  
ADDRESS

Dear Sir/Madam

### **Gas Appliance Rectification Programme**

Thank you for registering your gas appliance with the Gas Appliance Rectification Programme. The aim of the Programme is to ensure that all pre-1980 gas appliances are safe before the changed gas comes on stream.

Because of the large number of gas appliances reported under the Programme it has taken longer than expected to complete the detailed research into the background of each make and model of appliance to determine if it will pose a safety risk if allowed to operate on the changed gas. The research also included testing a number of different appliances on the changed gas.

That work is now completed and has shown that your gas appliance APPLIANCE TYPE is safe to operate on the changed gas and will not require replacing or servicing.

We have decided if you have more than one gas appliance registered with the programme you will receive a separate letter for each appliance that does not require replacement. Additionally, if one or more of the appliances you registered qualify for replacement you will be contacted within the next few months regarding their replacement.

Please retain each letter for future reference that the gas appliance listed is safe to use on the changed gas. This would be of importance should you need to have the appliance serviced or repaired in the future or decide to sell or relocate the appliance to a different address as the gas fitter servicing or reinstalling the appliance will need to be satisfied that the appliance is suitable for the changed gas.

I thank you for registering your appliance with the programme and for the patience you have shown in waiting for a decision on the future of this particular gas appliance.

Yours faithfully

Ian Gill  
**SENIOR PROJECT MANAGER**

24 January 2013